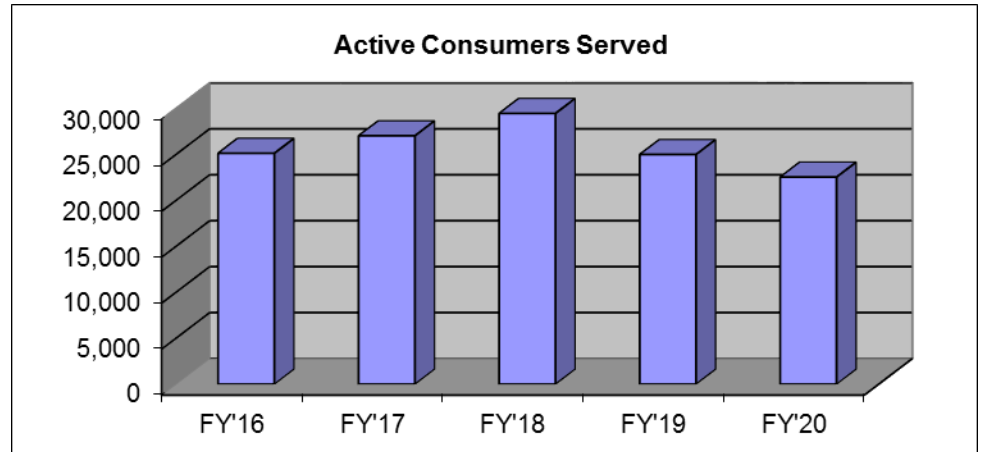


## VR Historical Years in Review

### SFY2016 – SFY2020

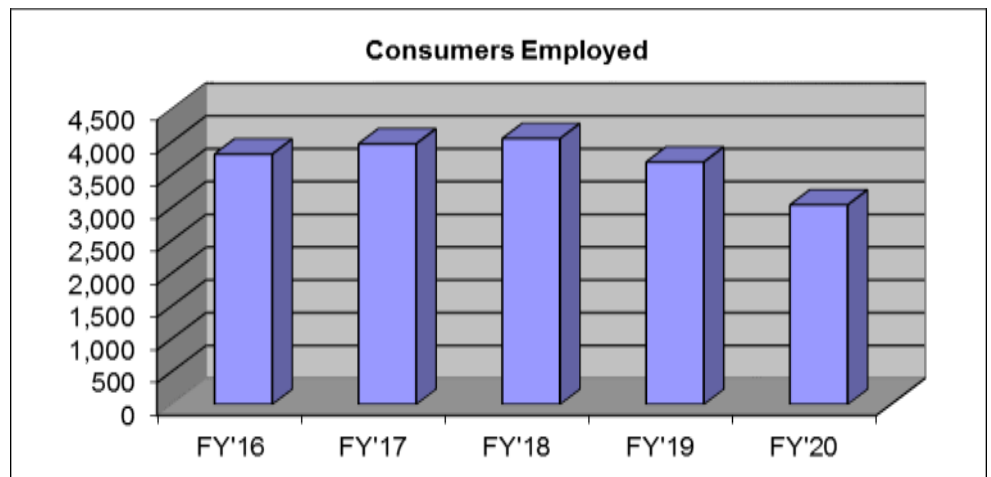
#### Active Consumers Served\*

FY'16	25,125
FY'17	27,028
FY'18	29,463
FY'19	24,991
FY'20	22,540



#### Consumers Employed

FY'16	3,816
FY'17	3,973
FY'18	4,053
FY'19	3,695
FY'20	3,042

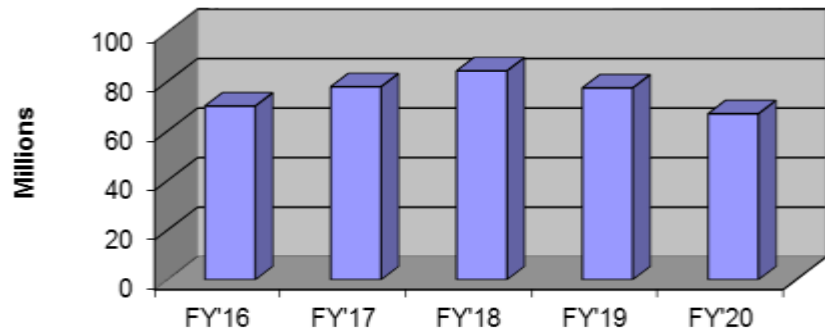


\*Consumers receiving an array of services including: Counseling, Guidance, Rehabilitation, Skills Training, College, Assistive Technology, Benefits Planning, and Job Placement Services. These services are designed to assist them in their efforts to choose, obtain, and maintain employment in the competitive labor market based on their interests, skills, and abilities.

### Earnings of Successfully Employed Consumers in 1st Year (in Millions)

FY'16	70.1
FY'17	77.9
FY'18	84.3
FY'19	77.4
FY'20	67.0

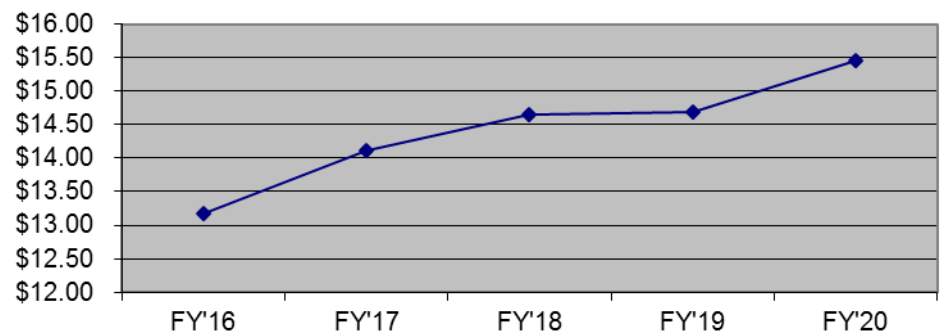
### Earnings of Successfully Employed Consumers in 1st Year (in Millions)



### Average Hourly Wages

FY'16	\$13.18
FY'17	\$14.11
FY'18	\$14.65
FY'19	\$14.69
FY'20	\$15.45

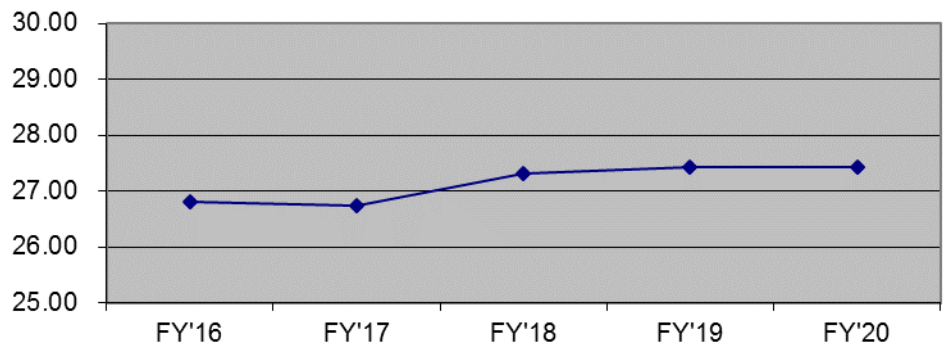
### Average Hourly Wages



### Average Weekly Hours

FY'16	26.80
FY'17	26.74
FY'18	27.30
FY'19	27.42
FY'20	27.42

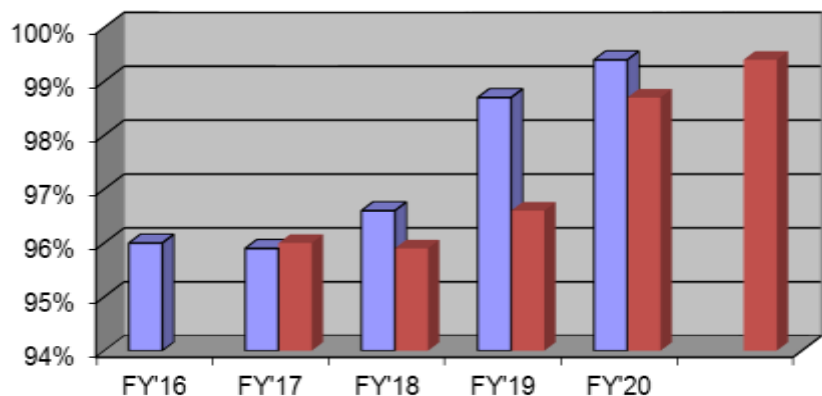
### Average Weekly Hours



### Health Coverage

FY'16	96%
FY'17	96%
FY'18	97%
FY'19	99%
FY'20	99%

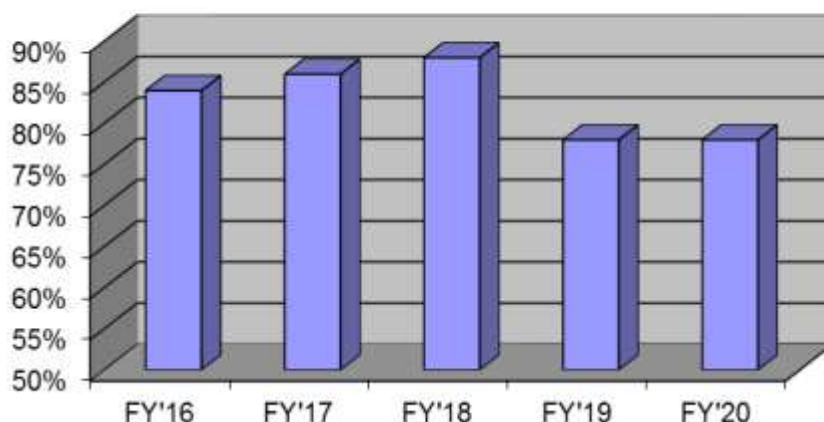
### Health Coverage



### Consumers Satisfied With Services

FY'16	84%
FY'17	86%
FY'18	88%
FY'19	78%
FY'20	78%

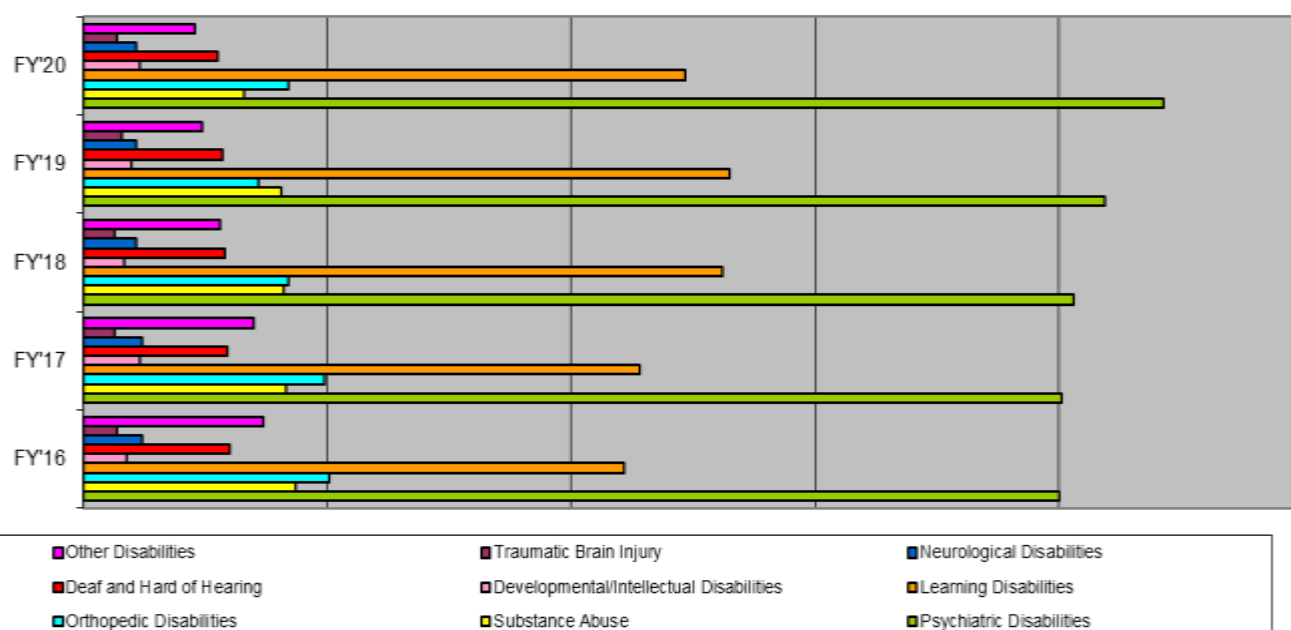
### Consumers Satisfied and Would Recommend Friend to the Agency



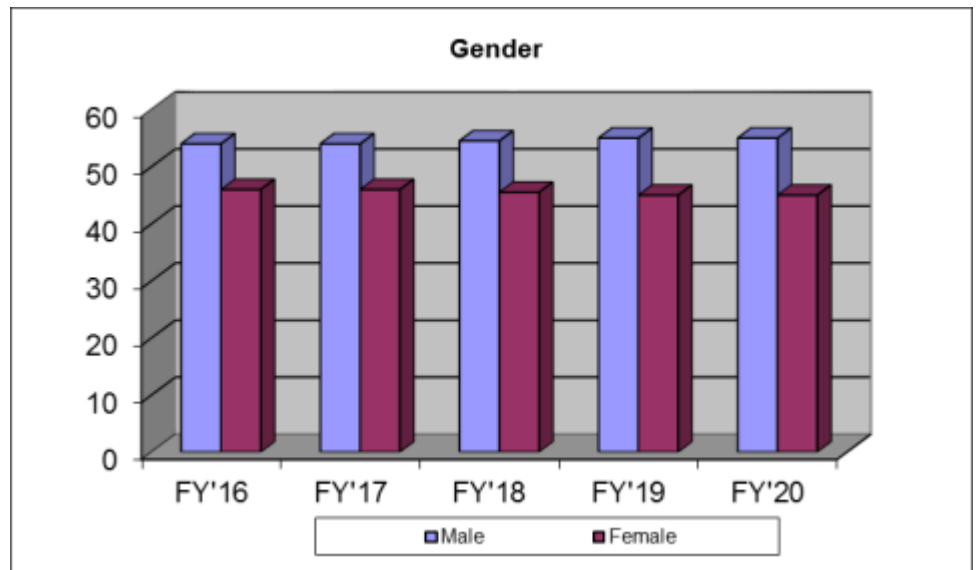
### Who Are Our Consumers?

	FY'16	FY'17	FY'18	FY'19	FY'20
Psychiatric Disabilities	40.00%	40.10%	40.60%	41.90%	44.30%
Substance Abuse	8.70%	8.30%	8.20%	8.10%	6.60%
Orthopedic Disabilities	10.10%	9.90%	8.40%	7.20%	8.40%
Learning Disabilities	22.20%	22.80%	26.20%	26.50%	24.70%
Developmental/Intellectual Disabilities	1.80%	2.30%	1.70%	2.00%	2.30%
Deaf and Hard of Hearing	6.00%	5.90%	5.80%	5.70%	5.50%
Neurological Disabilities	2.40%	2.40%	2.20%	2.20%	2.20%
Traumatic Brain Injury	1.40%	1.30%	1.30%	1.60%	1.40%
Other Disabilities	7.40%	7.00%	5.60%	4.90%	4.60%

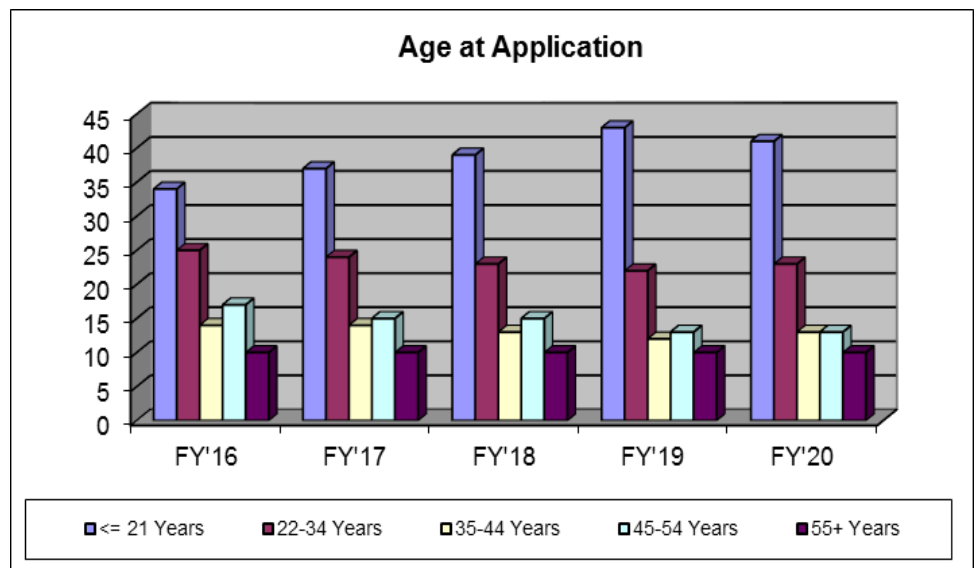
### Who Are Our Consumers?



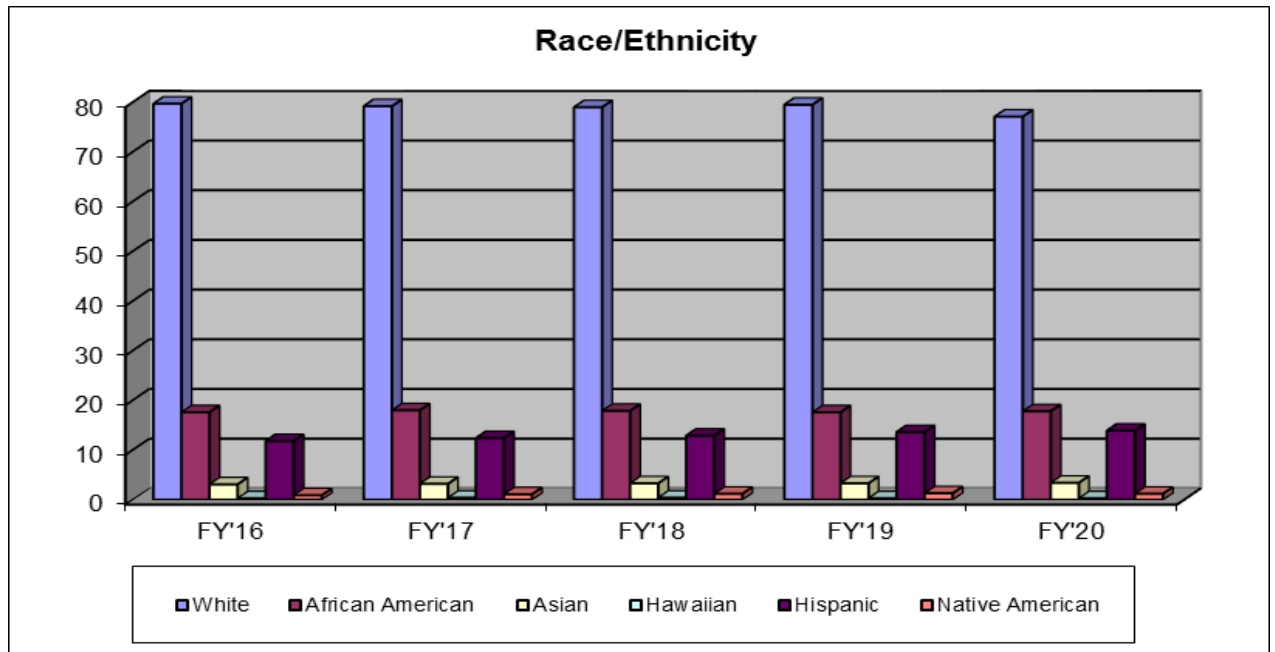
Gender		
	Male	Female
FY'16	54	46
FY'17	54	46
FY'18	54.5	45.5
FY'19	55	45
FY'20	55	45



Age at Application					
	FY'16	FY'17	FY'18	FY'19	FY'20
<= 21 Years	34	37	39	43	41
22-34 Years	25	24	23	22	23
35-44 Years	14	14	13	12	13
45-54 Years	17	15	15	13	13
55+ Years	10	10	10	10	10



Race/ Ethnicity					
	FY'16	FY'17	FY'18	FY'19	FY'20
White	79.7	79.2	79	79.5	77.1
African American	17.6	18	17.9	17.6	17.8
Asian	3.1	3.2	3.3	3.3	3.4
Hawaiian	0.3	0.4	0.4	0.3	0.3
Hispanic	11.8	12.4	12.9	13.6	13.9
Native American	0.9	1.1	1.2	1.3	1.2



Education					
	FY'16	FY'17	FY'18	FY'19	FY'20
< High School	27.4%	29.3%	30.2%	33.0%	32.0%
High School Grad	29.3%	28.1%	28.8%	27.7%	27.6%
Some College	19.2%	18.3%	16.8%	15.5%	15.2%
College Degree	17.8%	17.5%	16.8%	16.3%	17.4%
Post Graduate	2.4%	2.4%	2.3%	2.2%	2.4%
Special Education	3.9%	4.4%	5.0%	5.3%	5.4%

